

AECC University College Student Charter

Our Mission Statement is to achieve **“A healthier society through education, research and clinical care”**

To achieve this we undertake a partnership with our students, and in this Charter set out what the University College will do to help you succeed in your course and what we expect of you as a student, so that you can achieve your own goals. This Student Charter has been devised by and is maintained by the Institution and Student Union for all of our students. We hope you will work with us to enhance all aspects of University College life.

<p>We will:</p> <ul style="list-style-type: none"> • provide a safe educational, training and learning environment and facilities in which all students have the opportunity to fulfil their potential, develop the skills and personal qualities necessary for professional life and employment, and develop and nurture the foundations for life-long learning. • continue our commitment to ensuring all interpersonal interactions demonstrate dignity and respect. 	<p>We expect you to:</p> <ul style="list-style-type: none"> • ensure all interpersonal interactions demonstrate dignity and respect, working within our student conduct and welfare policies and behaving with academic/professional and personal integrity; • ensure all personal relationships are grounded upon mutual respect, open communication and clear consent; • develop your knowledge, experience and skills; • be pro-active and responsible in your relationships and commitments to others, within the context of your learning, and ensure the health, safety and wellbeing of yourself and others.
<p>We will:</p> <ul style="list-style-type: none"> • work with you as partners to help improve the learning experience. This includes listening to and valuing your views concerning your perception and experience of our institution and its courses, through regular, formal and informal, student feedback, opportunities to take part in quality assurance activities, student representation on all formal committees concerned with academic affairs, and student representation on the Board of Governors. 	<p>We expect you to:</p> <ul style="list-style-type: none"> • make a commitment to your own learning and an investment in your future; • participate in events that allow you to communicate your views, and respond to requests for feedback; • work with your Student Union, take part in Student Union elections and similar processes.
<p>We will:</p> <ul style="list-style-type: none"> • provide a variety of teaching and learning activities of high quality that promote critical thought and develop self-directed learning; • provide course documentation and guidance that enables you to make informed choices about your learning; • provide explicit and clear assessment criteria for judging your work, mark your work fairly and objectively and give timely feedback on your work to help you learn. 	<p>We expect you to:</p> <ul style="list-style-type: none"> • take the initiative to develop your learning skills and engage fully in the opportunities available to you for learning; take responsibility for your learning and work conscientiously to get the most out of your course; • submit assessed work to specified deadlines; make good use of the feedback you receive on your work; • become familiar with the information relating to your course and its assessments.
<p>We will:</p> <ul style="list-style-type: none"> • provide personal tutors and/or unit leaders, who will give you advice on your course and its requirements, • encourage you in your personal development and in the development of study skills and transferable skills, • review your academic progress and recommend any actions you need to take. 	<p>We expect you to:</p> <ul style="list-style-type: none"> • make contact with and respond to messages from staff; attend meetings as arranged; keep us informed about any problems which might affect your studies; • seek additional advice on your progress as necessary.
<p>We will:</p> <ul style="list-style-type: none"> • provide clear and timely information about fees, regulations, policies and procedures and any changes to them, including the grounds for appealing academic decisions, and student complaint or disciplinary issues; • follow the published procedures as set out in these documents to deal with these. 	<p>We expect you to:</p> <ul style="list-style-type: none"> • inform yourself about and follow the regulations, policies and procedures; • talk to us about any issues concerning assessments, the clarity of our regulations and policies, your expectations of us and how well we meet them.
<p>We will:</p> <ul style="list-style-type: none"> • provide student services to assist with any academic and support requirements you may have, such as counselling, additional learning support, study skills or language support. 	<p>We expect you to:</p> <ul style="list-style-type: none"> • seek this support if and when you need it, and encourage your peers to do the same.