



Harassment Policy and Procedure for Students

1. Scope and Purpose

- 1.1 This policy relates to all students of AECC University College. The purpose of this policy is to promote a working and learning environment in which harassment and bullying are known to be unacceptable and where any instances which arise are dealt with appropriately and fairly. The policy outlines procedures to be followed if a student feels they are being harassed or bullied during their period of study.
- 1.2 Staff who experience harassment or bullying from students or other staff members should refer to the HR policies.
- 1.3 Although the terms 'harassment' and 'bullying' are not synonymous, this policy document relates to both issues and other than in the 'definitions' section, the term 'harassment' is used to cover both.

2. Key Responsibilities

- 2.1 AECC University College has a legal obligation to deal with allegations of harassment promptly and efficiently.
- 2.2 Responsibility for the management and implementation of this policy and its procedures lies with the Academic Registrar and the Chief Operating Officer.
- 2.3 All students and staff have a personal responsibility for their own behaviour and are responsible for ensuring that their conduct is in line with the standards set out in this, and related, Policies and Procedures, in particular the Dignity Diversity and Equality policy. All students and staff should treat others with dignity and respect at all times, and are encouraged to be supportive of those who may be subject to bullying and or harassment. Students and staff should not accept behaviour that may be offensive when directed against themselves or others, and should take positive action to ensure that such behaviour is challenged and or reported.
- 2.4 Under this policy and associated procedures any University College role or officeholder or officer of the Student Union may act through her or his appointed nominee.

3. Principles

- 3.1 The Dignity Diversity and Equality policy, available on the VLE, sets out our commitment to providing an inclusive learning and working environment. The University College is committed to the fair and equal treatment of all individuals regardless of gender, age, disability, colour, race, ethnic or national origin, socio-economic group, sexual orientation, marital status, family responsibilities, religious or political beliefs. We are committed to providing a positive and satisfying learning and working environment that is free from physical, verbal and non-verbal harassment and bullying of individuals on any grounds and where everyone has the right to be treated with dignity and respect.
- 3.2 Allegations of harassment will be treated seriously and could result in disciplinary action being taken against the alleged harasser. Any student who considers themselves to have been the subject of harassment has the right to be listened to and to be given informed advice on how the matter may be resolved. No student raising a genuine concern under this policy will be disadvantaged as a result of doing so. Harassment of a person making an allegation of

harassment will normally be regarded as extreme misconduct for disciplinary/fitness to practise purposes.

- 3.3 If an allegation of harassment is found to have been made maliciously or for vexatious purposes and there is appropriate evidence to substantiate this, disciplinary action may be taken against the person making the allegation.
- 3.4 A person who is accused of harassment is considered innocent until an allegation is substantiated. Those who are the subject of an accusation will be treated with respect. Confidentiality will be maintained as far as possible, consistent with the thorough investigation of the allegation. Those who are the subject of an accusation should participate willingly in any investigation, so that the situation can be resolved informally or formally. Students who are the subject of an allegation may seek advice from the Students' Union and support from Student Services. Staff who are subject to an allegation can seek advice from Human Resources.
- 3.5 Where a student or staff member working with this policy has specific protected characteristics under the Equality Act 2010, all endeavours will be made to ensure that information is available in appropriate formats and reasonable adjustments are made to the proceedings and facilities to accommodate their needs, where required.
- 3.6 Those facing an allegation may be accompanied and supported at all stages of this procedure by a friend or representative not acting in a legal capacity. The AECC University College Harassment Policy and Procedure for Students is an internal policy and procedure and not a legal process. AECC University College does not normally use legal professionals in the handling of cases, and therefore it is not expected that students would be required to do so either. As such the engagement of legal professionals by students in relation to these procedures is not normally permitted, and would be allowed only in exceptional circumstances, in discussion with the Academic Registrar and the Disciplinary Panel Chair.

4. **Definitions**

- 4.1 Harassment can take a variety of different forms, and can take place face-to-face, by telephone, in writing and via electronic means (including social media). It can be physical, verbal or non-verbal. Behaviour that may seem trivial as a single incident can become harassment when repeated. In some case single serious incidents, such as threatened violence, may be sufficient to constitute harassment. Harassment may not always be intentional but is always unacceptable. Some forms of harassment are covered by legislation under the Equality Act 2010.
- 4.2 The following is a non-exhaustive list of examples of harassment:
 - Unwanted physical contact, ranging from invading someone's "personal space" where this is unnecessary, touching or brushing against another person, intimidating behaviour, physical coercion, to physical assault.
 - Unwanted verbal conduct. It includes making remarks and comments about another person's appearance, unfounded criticism, offensive comments or jokes, crude language, open hostility, suggestive remarks, malicious gossip, shouting at others, persistently picking on someone in front of others or in private.
 - Intrusive questioning. This may include gossip, as well as questions, about their religious beliefs for example. This could be directly with the person or in discussions with others.
 - Unwanted written or visual communications, including emails, notes or pictures, displaying or sending inappropriate materials.
 - Use of cyber or social media sites such as Twitter, Facebook etc to ridicule, harass or bully.
 - Non-verbal conduct, such as making abusive or offensive gestures. This includes wolf-whistles, explicit posters/calendars, pornographic material (both paper-based and electronic), hand or other bodily gestures.
 - The deliberate exclusion of an individual from work/study-related activities or conversations in which they have a legitimate right or expectation to participate.

4.3 Bullying can be defined as '*Offensive, intimidating, malicious or insulting behaviour, an abuse or misuse of power through means that undermine, humiliate, denigrate or injure the recipient*'.¹ It can take the form of shouting, sarcasm, derogatory remarks, constant criticism and undermining, or the spreading of malicious rumours. What is perceived by one individual as bullying may not similarly be perceived by another. Bullying can be carried out by an individual or group of people and can involve the abuse of authority. However rigorous academic debate or the actions of a tutor making reasonable but unpopular or challenging academic requests of his/her students does not constitute bullying.

4.4 Bullying and harassment may occur on-line and could potentially be considered as misuse of AECC University College's IT systems. This includes potentially discriminatory or offensive material posted on public access websites or social networking sites, including in closed groups.

5. **How allegations of harassment will be dealt with**

5.1 Any student who feels that they are the subject of harassment, is encouraged to make a note of incidents, dates, times and any witnesses, for future reference.

5.2 Students who have been assaulted or attacked should be encouraged to report the attack to the Police. Student Services will be able to offer advice and support, and will help students contact appropriate external professional bodies who will help you decide what to do.

5.3 Students have the right to complain about behaviour they find personally offensive even when they are not the target of that conduct.

Informal approach

5.4 If the student feels able to speak or write directly to the individual(s) concerned and request that the behaviour in question stop immediately they are encouraged to do so. (Sometimes people are not aware of their behaviour and do not know that it is unacceptable until they receive appropriate feedback.)

5.5 Alternatively they may initially wish to discuss the matter with an officer of the Students' Union, friend, Student Services or other sympathetic member of staff; students should feel free to approach a staff member with whom they feel most comfortable. It is hoped that the large majority of cases will be resolved by such informal procedures.

5.6 Any person approached by a student who wishes to discuss the matter informally should discuss the issue confidentially, seek to understand the full facts and, if they feel confident and comfortable to do so, discuss the options open to the student.

5.7 If, after having been approached, the SU Officer or staff member wishes to obtain guidance on how to deal with the situation they should seek the agreement of the student to that course of action and then consult with others as appropriate. If the individual does not feel able to help in a particular case, they should explain the reasons to the student and refer them elsewhere. The staff member/SU Officer should not take action without the agreement of the individual concerned.

5.8 As a result of these discussions the staff member/SU Officer may encourage the student to talk to the alleged harasser on his/her own or with a friend accompanying him/her, in order to make the other party/parties aware of the way their behaviour has been perceived and ask them not to repeat it. Alternatively, the staff member or SU Officer could facilitate a meeting between both parties.

Formal complaint

- 5.9 If the student feels unable to take the suggested informal action, or this does not resolve the matter, or if the complaints are of a serious nature, the student may wish to consider making a formal complaint. A formal complaint must normally be registered in writing, as soon as possible after the incident(s) concerned. It is, however, recognised that complaints of this nature may relate to actions accumulating and taking place over a period of time.
- 5.10 A formal complaint of harassment should include the nature of the complaint, with reference to dates, times and places (where possible) in relation to a specific incident(s). The names of any witness(es) to the incident(s), and any available written evidence, should also be included.
- 5.11 If the concerns relate to perceived harassment by another student or students the formal complaint should be addressed to the Academic Registrar. The Academic Registrar will consider whether further action should be taken under the Student Disciplinary Policy/Fitness to Practise Regulations as appropriate, or whether the police should be informed. If a complaint raised under this policy could be a criminal offence, the Academic Registrar will consult with senior colleagues before taking any action.
- 5.12 If the concerns relate to perceived harassment on the part of a member of staff, or involves alleged group harassment involving both staff and students, the formal complaint should be addressed to the Academic Registrar who will refer the matter to the Chief Operating Officer to consider whether action should be taken under the Staff Disciplinary procedure or whether the police should be informed. If a complaint raised under this policy could be a criminal offence, the Chief Operating Officer will consult with senior colleagues before taking any action.
- 5.13 Formal complaints about the chief Operating Officer or the Academic Registrar should be referred to the Deputy Vice-Chancellor.
- 5.14 In cases of alleged behaviour that is considered to be a criminal offence the University College may contact the police only with the alleged victim's express consent. In circumstances where a formal complaint is made to the police the University College will not normally initiate any disciplinary procedure until the police investigation and any subsequent court case are completed.
- 5.15 In order to reduce the risk of further incidents and prevent victimisation it may be necessary to suspend the alleged harasser pending an investigation and without prejudice. In such a case the Academic Registrar, in consultation with the Chief Operating Officer, will recommend suspension as the most appropriate course of action. Recommendation will be made to the Deputy Vice-Chancellor who will undertake the suspension. This is not part of the disciplinary process but will be used in the interests of either or both parties if appropriate.
- 5.16 As outlined in 5.11, if further action is required, this would be taken under the Student Disciplinary Policy/Fitness to Practise Regulations as appropriate. For illustrative purposes, the list below outlines possible penalties where a student is found guilty of misconduct:
- a) A First Written Warning. This shall give details of the complaint, the outcome of the Hearing, the improvement required and the timescale.
 - b) A Final Written Warning. This shall be issued if there is still a failure to improve and conduct remains unsatisfactory, or if the misconduct is sufficiently serious to warrant only one written warning but not to justify expulsion.

Either first or final written warnings may include specific undertakings or conditions imposed upon the student.
 - c) A Fine of up to a maximum of £500 (amount subject to periodic review by the University College's senior management team).

- d) Compensation of a reasonable sum in respect of identified and quantified loss.
- e) The Performance of Unpaid Services for the University College community to a maximum of 40 hours.
- f) Suspension from the University College for a fixed period of time, up to a maximum of twelve months.
- g) Exclusion from the award of degree or other academic award. This may be either permanent or for a stated period, and may be absolute or subject to compliance with stipulated requirements. This penalty shall normally only be imposed in cases where the misconduct relates to examinations or other assessed work.
- h) Expulsion from the University College, which means that the student ceases to be a member of the University College, and loses all rights and privileges of membership.

6. **Links to other AECC University College documents**

- Student Agreement (terms and conditions)
- University College Student Charter
- University College Handbook
- Student Complaints Policy for all students enrolled on programmes leading to AECC University College awards
- Dignity Diversity and Equality Policy
- Academic Offences Policy and Procedure
- Fitness to Study Policy
- Fitness to Practise Regulations
- Student Disciplinary Policy and Procedures
- Student Events Policy

Version:	1.0
Approved by:	Academic Board
Originator/Author	Assistant Registrar (Quality Assurance)
Policy Owner	Academic Registrar
Reference/ source	Examples from other institutions used as source material (in particular Bournemouth University, UCL Policy on Harassment and Bullying (Students))
Date approved	21 March 2018
Effective from	22 March 2018
Review date	Spring 2021 POSTPONED UNTIL SPRING 2022
Target	All staff and all students
Policy location	SIP/VLE
Equality analysis	No direct impact. The policy provides for reasonable adjustments to be made, where appropriate, for students with specific protected characteristics under the Equality Act 2010. Monitoring will be undertaken to assess whether there is any differential impact in the handling of cases.
Amendments	Role/committee titles updated April 2021